

## Quality Policy

### Endress+Hauser AB

Endress+Hauser AB is a supplier of products, solutions and services for industrial process measurement and automation.

We have the following Quality policy:

- Constantly pursuing excellence
- Doing the same things in the same way, and right from the beginning
- Solving problems at their source
- We learn from mistakes

We are committed to:

- Increase quality of products and services in order to exceed customer´s expectations  
Customer satisfaction is an integral component of our organization's vision and supporting business strategies
- Continuous improvement which is an integral part of our daily operations as well as our Quality Management system
- Leading by examples
- Challenging and supporting our employees to contribute to the effectiveness of the Quality Management system
- Encouraging individual development
- Giving recognition
- Cultivating team spirit
- Meeting customer requirements, complying with applicable Industry standards and legal requirements for our products and services

This policy will set the framework for establishing and reviewing the quality objectives. This policy is integral to the Endress+Hauser Group strategy and is periodically reviewed by top management.

In the procurement of goods and services, we look for partnerships with suppliers that apply the same principles of quality assurance and continuous quality improvement.

Stefan Björkegren  
MD